



## Post Wedding Coordination Survey

1. How did you hear about Shenanigans Weddings & Events?

**Jody N.**

2. What services did Shenanigans perform for you? (i.e, finding vendors, invitations, theme conception, décor, budget management, wedding day coordination, rehearsal facilitation, etc)

**Kristen Knight helped us find vendors, make a selection on invitations, details on decorations, wedding day coordination, hotel room coordination and rehearsal dinner coordination.**

3. Did the coordinator accurately interpret the vision you had for your wedding day and help you achieve that vision?

**Absolutely – Kristen helped us really tie everything together.**

4. Were you pleased with the vendors that were referred and selected? Would you have preferred something different or have suggestions for future considerations?

**I enjoyed working with all of our vendors.**

5. Was your coordinator responsive and did you feel like she was available for questions or issues as necessary? Did she answer questions in a timely manner?

**Absolutely. Kristen was always available, even on the weekends, after hours and during her personal time off. She was always accommodating to our schedule which we appreciated SO much.**

6. Do you feel that the services provided by the coordinator as well as the vendors selected were within your budget? Did you feel that your coordinator offered suggestions that would help maximize your budget dollars?

**Yes on both accounts.**

7. On the wedding day, was the coordinator prepared? Do you feel the schedule for the day's events were communicated clearly to the wedding party and that the coordinator relayed the events accurately to all the necessary participants?

**She was prepared and was able to answer all questions and take care of any issues that came up. To be honest I'm not sure if anything went wrong because Kristen took care of it and worked with the Piazza coordinator.**



**8. How did your coordinator handle any unforeseen situations?**

**She followed up with either myself or my mom (which she asked in advance who would be a good go-to person in the event that something came up.)**

**9. Overall, would you recommend this coordinator to another bride?**

**I would absolutely recommend Kristen. She was a joy to work with and made the day run smoothly. She really cared about everything and this was so evident throughout the process.**

**10. Do you feel that hiring a wedding coordinator was worthwhile?**

**Yes - we would not have done it any other way looking back!**

**11. Additional comments about the performance of your coordinator (did they go over and above? Do you have suggestions for how service can be improved in the future?)**

**Kristen went above and beyond without a doubt. She helped with so much - could not have imagined everything coming together the way it did without her help. We were so blessed to have her help and will definitely recommend her to our friends!**