



Ms. Kristen Knight
Shenanigan's Weddings and Events
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Email: Kristen_c_knight@yahoo.com

October 15, 2009

Dear Kristen,

The purpose of this letter is to express my appreciation for your incredible work in producing my daughter's wedding over the past several months.

I would like to say that the event was executed without a flaw but there were many unforeseen "glitches" that constantly surfaced before and during the event. Of course, you were not the cause of any of these problems and you were absolutely prepared for each of these unforeseen difficulties. In addition, your professionalism in your response to each challenge was incredible. No matter what happened (Lucy having an overnight hospital stay three days before the wedding, having to completely change her wedding dress one week before the wedding or even a constant rain during an outdoor wedding service) you were prepared, confident and had the perfect response to mitigate any concerns and to keep things moving ahead smoothly. Again, *I couldn't be more impressed with you and the services that you offer.*

In addition, your relationships with your outside consultants and suppliers were equally impressive. Everyone loves you and wants to work hard for you. They gave us fair prices and you helped Lucy to find ways to consistently get the "best bang" for my bucks. Our wedding service and reception included approximately 100 guests (not an inexpensive affair) but you worked hard to minimize costs while keeping the bride extraordinarily happy. Good show, Kristen!

I sincerely appreciate your hard work and dedication to making your relationship with my daughter such a terrific success. As you know, I have four other daughters and we look forward to working with you and your team in the future. In the meantime, please let me know if I can be of service to you in any way.

Sincerely,

A handwritten signature in blue ink, appearing to read "Joe Petersen", is written over a large, circular scribble. The signature is positioned above the printed name "Joe Petersen".

Joe Petersen