



## Post Wedding Coordination Survey

### 1. How did you hear about Shenanigans Weddings & Events?

**My mom is the selling manager for The Piazza in the Village and she thought Kristen would be a huge help to me during the planning process.**

### 2. What services did Shenanigans perform for you? (i.e, finding vendors, invitations, theme conception, décor, budget management, wedding day coordination, rehearsal facilitation, etc)

**What *didn't* Kristen do for us? Let's see...**

- **She found vendors (Lesleigh Smith with Lux Event Design who provided all table linens and the candy buffet set up and design, and our officiate, Sonny Gann from Love Notes)**
- **She helped with theme conception by searching high and low for everything to complete my image (including calling overseas for gold candelabras, and sending me picture texts of vintage gold frames and mirrors every time she went antique shopping)**
- **She came up with several fabulous ideas for the wedding décor (including the idea to design a photo guest book, create a huge escort card display with crystals and gold framed mirrors, entry table design at the chapel, cake table designs, and votive placement in all venues)**
- **She helped me stay within my budget by contributing to food and beverage selection and communicating with vendors and venues to secure the best possible prices**
- **Wedding Day Coordination is an understatement. (Not having a planner—more specifically: someone like Kristen—on your wedding day to help coordinate all of the people and events would be absolutely disastrous. There was not a single hiccup on my wedding day and I was never once thinking about what I need to be doing or worrying about anything. She had everything taken care of. There is no possible way anyone can enjoy and savor every moment of their wedding day without someone there to coordinate for you.)**
- **Rehearsal Facilitation is a must. (Without someone there to direct your rehearsal, you run the risk of becoming a bride-zilla in your attempts to get everyone under control and following directions. It's much more enjoyable and time efficient to have an outsider to coordinate people and things for you so all you have to do is enjoy the moment.)**

**I know there is more that I'm missing... such as attending meetings with florists, sending all correspondence with vendors and venues, timely completion of all paperwork for the chapel and other vendors (THANK GOODNESS... that is such a pain!), attend multiple meetings with the reception venue to make sure everything is perfect... I could go on and on. Literally.**



3. Did the coordinator accurately interpret the vision you had for your wedding day and help you achieve that vision?

My vision was absolutely 110% flawlessly executed. My wedding was *perfect. Stunning.* Exactly what I wanted. That would have been completely impossible without someone there to execute all of the little details. It's not possible to do everything that needs to be done on your wedding day yourself. Not only did Kristen make sure I didn't lift a finger on my wedding day, but she brought several assistants with her to ensure everything was completed perfectly and on time. It was also nice to have several helpers so her services could be completed in multiple places at once.

4. Were you pleased with the vendors that were referred and selected? Would you have preferred something different or have suggestions for future considerations?

Completely satisfied... and I can very honestly say that I wouldn't have found them or used them without her recommendation because I don't have access to the incredible amounts of resources and contacts that Kristen does.

5. Was your coordinator responsive and did you feel like she was available for questions or issues as necessary? Did she answer questions in a timely manner?

She responds to emails in about 5 minutes flat. She rarely misses a phone call, and she immediately responds to text messages. Need I say more?

6. Do you feel that the services provided by the coordinator as well as the vendors selected were within your budget? Did you feel that your coordinator offered suggestions that would help maximize your budget dollars?

Time is money and memories are invaluable. Kristen gives you more time to create memories on one of the most significant days of your life at an incredibly reasonable cost. She is less expensive than most wedding cakes and she's a much better investment... you'll never ever hear someone say they regret their decision to hire a wedding planner (especially if she's anything like Kristen), but you'll ALWAYS hear someone talk about how they regret trying to do everything on their own. Plus, the network of people she knows that can do things better at a lower cost will amaze you. That, alone, will save you enough money to prove that investing in her services is a non-negotiable.

7. On the wedding day, was the coordinator prepared? Do you feel the schedule for the day's events were communicated clearly to the wedding party and that the coordinator relayed the events accurately to all the necessary participants?

Was Kristen prepared? Well... if you call a 10 page itinerary, single-spaced in 10-point font prepared, then, yes. She was *very prepared.*



Kristen had the entire wedding down on paper with minute-to-minute descriptions of everything that would be happening from breakfast to the reception exit. She came prepared with multiple copies and made sure everyone knew what was going on and what was needed of them at all times.

**8. How did your coordinator handle any unforeseen situations?**

Without hesitation, and in the blink of an eye. Literally the only unforeseen situation that I can think of would be a family of 5 that came without sending an RSVP, and there wasn't enough seating to accommodate them. So Kristen went into problem solving mode very quickly and calmly. She sat the family at the tables outside on the terrace where they could all sit together and still view the entire reception. That was by far the best solution and the family was very pleased to be able to sit together instead of having to be sprinkled across multiple tables.

**9. Overall, would you recommend this coordinator to another bride?**

**ABSOLUTELY. Without a doubt.**

**10. Do you feel that hiring a wedding coordinator was worthwhile?**

**ABSOLUTELY. Without a doubt.**

**11. Additional comments about the performance of your coordinator (did they go over and above? Do you have suggestions for how service can be improved in the future?)**

**Everything was wonderful 😊 You are wonderful.**